



Revocation Terms and Conditions

General

1. In these terms and conditions:
 - 1.1. A reference to 'I' means a reference to the applicant applying for revocation.
 - 1.2. Application means any application for revocation of self exclusion order from The Star Casinos.
 - 1.3. The Star Casinos means the following:
 - 1.3.1. **The Star Sydney Casino** of 80 Pyrmont Street, Pyrmont NSW 2009;
 - 1.3.2. **The Star Gold Coast Casino** of 1 Casino Drive, Broadbeach QLD 4218; and
 - 1.3.3. **The Star Brisbane Casino** of 33 William Street, Brisbane City, QLD 4000

Voluntary Application

2. I have made this Application voluntarily and of my own free will.
3. I acknowledge that The Star Casinos have recommended that, prior to signing this document, I should discuss this matter with an independent legal advisor.

Operation of Revocation Request

4. Upon receipt and acceptance of this Application:
 - 4.1. in respect of The Star Casinos, I will be issued a referral letter outlining instructions to obtain an assessment of my gambling behaviour from a recognised problem gambling counsellor, and
 - 4.2. if applicable, in respect of self exclusion order in Queensland, I will be required to complete and return to The Star the Form 3C - Revocation notice - self-exclusion order;
5. I acknowledge and agree:
 - 5.1. any self-exclusion order issued to me will remain in force until that self-exclusion order is revoked by the relevant casino operator.
 - 5.2. I may apply to the relevant casino operator for revocation of any self-exclusion order from that casino operator and I agree to follow the process required by that casino operator.
 - 5.3. I may apply to revoke a self-exclusion order issued by The Star Sydney Casino after six (6) months from the date the self-exclusion order was given. The Star Sydney Casino will not consider more than one (1) application for revocation from an individual in any 12-month period.
 - 5.4. I may revoke a self-exclusion order issued by The Star Gold Coast Casino and The Star Brisbane Casino by written notice to:
 - 5.4.1. The Star Entertainment QLD Limited in respect to The Star Gold Coast Casino; or
 - 5.4.2. The Star Entertainment Brisbane Operations Pty Ltd in respect to The Star Brisbane Casino,but only within the first 24 hours from when I received an exclusion order from The Star Gold Coast Casino and The Star Brisbane Casino or otherwise following one (1) year from the date the



exclusion order was issued. My self-exclusion order from The Star Gold Coast Casino and The Star Brisbane Casino will otherwise expire five (5) years after the day that the self-exclusion order was issued.

- 5.5. The Star Casinos will not generally revoke a Self-Exclusion Order within 12 months of the date of any breach of a Self-Exclusion Order by me, or prior to the minimum self-exclusion period.
- 5.6. If I receive advertising or promotional material concerning a casino from which I am self-excluded, I will NOT take it to indicate that the self-exclusion order has been revoked.
- 5.7. I am fully aware that, unless the self-exclusion orders that I am subject to are revoked, I am a person who is self-excluded;
- 5.8. I will seek and continue to seek the assistance and advice of a qualified and recognised problem gambling counsellor.
- 5.9. any application for revocation of a self-exclusion order by me to The Star Casinos must be accompanied by a statement from a recognised counsellor with problem gambling qualifications or a clinical psychologist, approving my application for revocation.

Disclosures and Consents

- 6. I agree to provide a copy of a photograph of me and any further evidence of my identity to the casino operator I elected to revoke from.
- 7. My facial image (whether already held or taken in relation to the issuance of my Self-Exclusion order, obtained from surveillance or facial recognition cameras or law enforcement or regulatory bodies, and faceprints made from those video images) will be taken, used, stored and disclosed by The Star Casinos for the purposes set out in this request for revocation.
- 8. I consent to my personal information and sensitive information, including my facial image and all information relating to my application for revocation, will be used, stored and disclosed in accordance with the [Privacy Collection Statements](#).