

Terms and Conditions

Wristband Draws

May – June 2024

GAMLG09336

The following Promotion Details are to be read in conjunction with the Terms and Conditions.

Promotion Details	
Item 1: Promoter	The Promoter is The Star Entertainment Qld Limited ABN 78 010 741 045 trading as The Star Gold Coast, Broadbeach Island, Broadbeach, Queensland 4218, (07) 5592 8100 (the “Promoter”).
Item 2: Promotion	Wristband Draws – May/June 2024 (the “Promotion”).
Item 3: Participating Property	The Star Gold Coast
Item 4: Promotion Period	The Promotion will commence at 3.00pm on Wednesday 1 May 2024 and will end at the conclusion of the 7.00pm draw on Wednesday 26 June 2024. All times are listed in Australian Eastern Standard Time (AEST).
Item 5: Entry Requirement	Participation in the Promotion is open to all persons who satisfy clause 2 of the Terms and Conditions of this Promotion. People who meet these conditions and continue to satisfy the conditions during the Promotion Period are referred to as “Eligible Entrant/s” and will be entitled to enter the Promotion. The Promoter reserves the right to refuse any person participating in the Promotion at any time.
Item 6: Entry Into Draws	Eligible Entrants will be issued one (1) wristband, between 3.00pm and 6.45pm on a Draw Day. A maximum of one (1) Wristband Entry can be taken per Draw Day. The Eligible Entrant will need to place the wristband onto their own wrist, detach the entry ticket from the wristband (“Entry Ticket”) and place the Entry Ticket into the Draw Barrel found at the Draw Location. The wristband must remain intact on the Eligible Entrant’s wrist until after the draw. If the Eligible Entrant cannot physically have the wristband attached around their wrist, the Eligible Entrant must immediately speak to the representative of the Promoter at the time of receiving the wristband and the representative of the Promoter will record: (1) the entry number on the wristband/Entry Ticket (“Entry Number”); and (2) the Eligible Entrant’s Star Club Membership Number or Driver Licence number. The Eligible Entrant must still detach the Entry Ticket from the wristband and place the Entry Ticket into the Draw Barrel found at the Draw Location. Entry Tickets can be placed into the Draw Barrel up to one (1) minute prior to each draw. Each wristband will show a corresponding Entry Number to the detached Entry Ticket. At the time of the draw the Eligible Entrant must have a “Valid Wristband”, which means: <ul style="list-style-type: none"> a) a wristband that is intact on the Eligible Entrant’s wrist at the time of the draw; or b) if the Eligible Entrant is unable to attach the wristband to the Eligible Entrant’s wrist, the Eligible Entrant must have provided their Star Club Membership Number or Driver Licence number to the Promoter (as set out above) and that Eligible Entrant must be in possession of the wristband.

<p>Item 7: Draw Days and Times</p>	<p>Draws will take place at:</p> <ul style="list-style-type: none"> a) Wednesday 1 May 2024 b) Wednesday 8 May 2024 c) Wednesday 15 May 2024 d) Wednesday 22 May 2024 e) Wednesday 29 May 2024 f) Wednesday 5 June 2024 g) Wednesday 12 June 2024 h) Wednesday 19 June 2024 i) Wednesday 26 June 2024 <ul style="list-style-type: none"> j) Monday 6 May 2024 k) Monday 13 May 2024 l) Monday 20 May 2024 m) Monday 27 May 2024 n) Monday 3 June 2024 o) Monday 10 June 2024 p) Monday 17 June 2024 q) Monday 24 June 2024 <p>(each a “Draw Day”).</p> <p>Random Selection Draws will take place every thirty (30) minutes between 4.00pm and 7.00pm at the following times on a Monday and Wednesday Draw Day:</p> <ul style="list-style-type: none"> a) 4.00pm b) 4.30pm c) 5.00pm d) 5.30pm e) 6.00pm f) 6.30pm g) 7.00pm <p>(each a “Prize Draw”).</p>
<p>Item 8: Draw Details</p>	<p>At each Prize Draw, one (1) Entry Ticket will be randomly drawn from the Barrel at the ‘Draw Location’. See Item 9.</p> <p>The Entry Number shown on the Entry Ticket will be announced at the Draw Location to find the Eligible Entrant with the Valid Wristband showing the correct corresponding Entry Number. (“Selected Winner”).</p> <p>The Promoter cannot guarantee that all announcements can be heard at the Draw Location or in all parts of The Star Gold Coast.</p> <p>The Selected Winners must be “present at the Draw” to be eligible to win a prize. If a Selected Winner is not “present at the Prize Draw”, Item 10 will apply.</p> <p>Drawn Eligible Entrants that satisfy these conditions of entry in Item 5 and Item 10 and otherwise satisfy the Terms and Conditions will be deemed a “Selected Winner”.</p> <p>Any drawn Entry Ticket will not be placed back into the Barrel.</p>
<p>Item 9: Draw Location</p>	<p>Main Gaming Floor – The Star Gold Coast</p>
<p>Item 10: Present at Draws</p>	<p>“Present at the relevant Draw”</p> <p>If the Selected Eligible Entrant presents to claim the prize. To be considered “present at the relevant Draw”, the Selected Eligible Entrant must present themselves to a representative of the Promoter within three (3) minutes of their name being announced.</p>

	<p>If the Selected Eligible Entrant has presented themselves to a representative of the Promoter, the representative will inform the promotions host at the Draw Location that the Selected Eligible Entrant has presented themselves and the Selected Eligible Entrant will have ten (10) minutes to make their way to the Draw Location and confirm their identity. The Eligible Entrant is not permitted to send a proxy to claim a prize.</p> <p>Provided that the Selected Eligible Entrant is at the Participating Property, the Promoter reserves the right, in its absolute discretion, to either:</p> <ul style="list-style-type: none"> • Extend the time limit set out in this clause for the Eligible Entrant to make their way to the Draw Location; or • Waive the requirement for the Eligible Entrant to present themselves at the Draw Location, <p>if the Promoter forms the reasonable view that the Selected Eligible Entrant will be physically unable to comply with such time limit or requirement due to incapacity or any other such impairment.</p> <p>It is the responsibility of the Selected Eligible Entrant to request such time extension or waiver from the representative of the Promoter immediately on presenting themselves to the representative of the Promoter. Time Extensions or waivers will not be granted retrospectively. If a waiver is granted by the Promoter, the Selected Eligible Entrant must still comply with all instructions required to validate their identity, including but not limited to the conditions set out in Item 11.</p> <p>“Not present at the relevant Draw”</p> <p>If the drawn Eligible Entrant does not present to the draw location within the time limit listed in Item 10 or does not otherwise satisfy these Terms and Conditions, a maximum of three (3) redraws will take place before the next Draw. If an Eligible Entrant who satisfies the requirements of these Terms and Conditions is not identified after conducting three (3) redraws, the prize will not be awarded at that time and a representative of the Promoter will conduct the next draw/s.</p> <p>Once the final draw has been claimed, a representative of the Promoter will conduct any draws where a prize was not awarded and continue redraws until an Eligible Entrant satisfies these Terms and Conditions.</p>
<p>Item 11: Prize/s</p>	<p>Each Selected Winner that satisfies the conditions of entry, including being “present at the relevant Prize Draw,” will win \$500.</p> <p>The Star Gold Coast will issue all monetary prizes via cheque or Electronic Funds Transfer (EFT).</p> <p>The total Prize Pool for each draw day is \$3,500 and the total Prize Pool for the entire Promotion is \$59,500.</p> <p>A drawn Eligible Entrant can only win one (1) Prize per Draw Day.</p>
<p>Item 12: Identification</p>	<p>A Selected Winner must produce Valid ID to a representative of the Promoter to confirm their eligibility to win a prize.</p> <p>“Valid ID” means:</p> <ol style="list-style-type: none"> a) a passport, Australian driver’s licence or other form of photographic identification in which the photograph is clear and undamaged and that is acceptable to The Star Gold Coast; or b) two forms of non-photographic identification that are valid and acceptable to The Star Entertainment Group.

	The Promoter reserves the right to waive or vary the identification requirements at its sole discretion in circumstances where the identity of a winner is determinable by a representative of the Promoter without the assistance of these or any other form of identification.
Item 13: Other conditions	<p>The Star Gold Coast will issue all monetary prizes via cheque or EFT.</p> <p>Wristbands are only valid for Prize Draws on the Draw Day in which they are issued. The barrel will be emptied at the conclusion of each Draw Day.</p> <p>Removed, damaged or misplaced Wristbands may not be replaced.</p> <p>Any guest who has received more than one wristband on a promotion day, will be ineligible to take part in the promotion and cannot win a prize.</p> <p><u>No substitutions, transfers, replacement or gift receipts/exchanges</u> Prizes cannot be substituted and are not transferrable.</p>

Terms and Conditions

1. The Promoter listed in **Item 1** will conduct the Promotion listed in **Item 2** at the Participating Property listed in **Item 3** during the Promotion Period listed in **Item 4**.
2. Participation in the Promotion is open to all persons who meet and continue to satisfy throughout the Promotion Period the details listed in Item 5 as well as the following requirements:
 - a. 18 years of age or older;
 - b. entitled to access the Draw Location;
 - c. not excluded (including an exclusion direction or self-exclusion order) from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); and
 - d. not the subject of a Withdrawal of License (**WOL**) from The Star Sydney, The Star Gold Coast or Treasury Brisbane.
3. If an Eligible Entrant: (i) has their membership status cancelled or otherwise amended; (ii) is excluded from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); or (iii) is issued a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or Treasury Brisbane:
 - (a) during the Promotion; or
 - (b) prior to that person claiming the relevant prize (if the Eligible Entrant is a selected winner), so that he or she no longer satisfies **Condition 2**, that person will no longer be eligible to enter or participate in the Promotion and/or claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
- 3A. If, at the time of a draw, a person is restricted or prevented from entering the casino area due to a 'temporary prevention of entry' for contravention of a Playbreak rule, that person is not eligible to claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
4. Eligible Entrant's must earn Entries during the times and methods listed in **Item 6**.
5. Draws will occur at the times listed in **Item 7**, by the method listed in **Item 8** and at the location listed **Item 9**.
6. Eligible Entrant's must present at the draws in accordance with **Item 10** and produce identification in accordance with **Item 12**. If applicable the redraw mechanism is listed in **Item 10**.
7. The Prizes available in this Promotion are listed in **Item 11**.
8. **Item 13** outlines any further conditions that apply.
9. Directors, management, and employees of The Star Entertainment Group of companies (including any related body corporate as defined in the *Corporations Act 2001*) and their immediate families are not eligible to participate in this Promotion. For the purposes of this clause, 'immediate families' of an employee means the person's spouse and family members residing at the same premises as the employee. The Star Entertainment Group comprises but is not limited to the businesses of The Star Sydney, The Star Gold Coast and Treasury Brisbane.
10. Conduct of the entire Promotion, including decisions on the eligibility of persons to enter and validity of entry and prizes, shall be the responsibility of the Promoter.
11. To the extent that a situation or issue arises for which these Terms and Conditions make no provision for or a situation or issue arises to which the relevant Terms and Conditions are unclear, the Promoter reserves the right to make a decision regarding such situation or issue which is not inconsistent with these Terms and Conditions.
12. The Promoter accepts no responsibility for late or non-received Entry/Entries. The Promoter does not guarantee the continuous or fault-free operation of

the entry processes, including entry validating and receipting processes, during the Promotion.

13. In the event that a malfunction occurs with Synkros system, the Promoter will extract from the Synkros system all virtual entries earned in accordance with these Terms and Conditions and the draw process will be conducted manually.
14. The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of the winner is determinable without the assistance of the specified identification.
15. Any entrant who tampers, or attempts to tamper, with the entry processes or tampers, or attempts to tamper with the processes used for the draws or who submits an entry which is not valid in accordance with these terms will be subject to disqualification at the discretion of the Promoter.
16. Entrants may be asked to participate in publicity or advertising at the request of the Promoter. Participation in any such publicity or advertising is at the sole discretion of the relevant Entrant. The names of Entrants will not be published without their consent except as announced at the Draw Location.
17. The Star Gold Coast reserves the right to cancel or change any Prize offered under the Promotion if there are any changes to the law which would or might render the Promotion or any prizes offered under the Promotion unlawful.
18. If this Promotion cannot run as planned for any reason beyond the Promoter's control, for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants
19. Participation in the Promotion indicates acceptance of the Terms and Conditions governing the Promotion. These Terms and Conditions will be available at The Star Club Desk located at the participating properties of the Promoter throughout the Promotion Period.
20. By participating in this Promotion, each entrant's Entry/Entries becomes the property of the Promoter and may be used for the Promoter's business analysis and marketing purposes in accordance with the Promoter's privacy statement can be viewed at www.starentertainmentgroup.com.au/privacy-policy. Failure to supply the personal information requested or required by the Promoter may result in an Entry being deemed invalid. Privacy law allows entrants to access their personal information held by the Promoter in certain circumstances.
21. Guests must be 18 years or older to enter the Casino
22. Player Activity Statements are available on request from The Star Club Desk, via The Star App or our Website.
23. BET WITH YOUR HEAD, NOT OVER IT. Gambling Helpline 1800 858 858 www.gamblinghelpqld.org.au