

# Terms and Conditions

## Gold Mega – April 2024

### OASIG09122

The following Promotion Details are to be read in conjunction with the Terms and Conditions.

Promotion Details	
<b>Item 1: Promoter</b>	The Promoter is The Star Entertainment Qld Limited ABN 78 010 741 045 trading as The Star Gold Coast, Broadbeach Island, Broadbeach, Queensland 4218, (07) 5592 8100 (the "Promoter").
<b>Item 2: Promotion</b>	Gold Mega – April 2024 (the "Promotion").
<b>Item 3: Participating Property</b>	The Star Gold Coast
<b>Item 4: Promotion Period</b>	The Promotion Period will run from 12.15am on Monday 25 March 2024 until the conclusion of the 3.00pm draw on Sunday 21 April 2024.  All times are listed in Australian Eastern Standard Time.
<b>Item 5: Entry Requirement</b>	Participation in the Promotion is open to all persons who satisfy clause 2 of the Terms and Conditions of this Promotion, and who are a Gold tier member of The Star Club with an active membership card (each an "Eligible Entrant").  For the avoidance of doubt, entrants who: <ul style="list-style-type: none"> <li>a. migrate to a higher membership tier during the Promotion Period will remain an "Eligible Entrant" so long as they: <ul style="list-style-type: none"> <li>I. hold a Gold tier The Star Club membership or higher for the duration of the Promotion Period, and</li> <li>II. have a valid Gold tier The Star Club membership at the time of Entering the Promotion;</li> </ul> </li> <li>b. relegate to a membership tier which is lower than Gold tier The Star Club membership at any time during the Promotion Period, will be an "Invalid Entrant" and will no longer be eligible to enter or participate in the Promotion and will forfeit any entitlement to a prize.</li> </ul>
<b>Item 6: Earning period</b>	During the Promotion Period, an Eligible Entrant can generate an Entry (each an "Entry") each day between the following times: <ul style="list-style-type: none"> <li>a. 12.15am and 11.59pm each day from Monday 25 March 2024 to Thursday 28 March 2024; and</li> <li>b. 12.15am and 3.00pm on Friday 29 March 2024; and</li> <li>c. 12.15am and 11.59pm each day from Saturday 30 March 2024 to Saturday 20 April 2024; and</li> <li>d. 12.15am and 2.45pm on Sunday 21 April 2024.</li> </ul> (the "Entry Period").
<b>Item 7: Method of Entry</b>	Eligible Entrants can <u>generate</u> Entries into the Draws by: <ul style="list-style-type: none"> <li>a. playing on any compatible electronic gaming machines or electronic table games at the Participating Property with their membership card inserted and earning five (5) Tier Points during an Entry Period; and/or</li> <li>b. rated table game play, excluding poker tournament play, at the Participating Property, excluding rebate play, where the Eligible Entrant provides their membership card to the table game croupier upon commencement of play within an Entry Period and earning five (5) Tier Points during the Entry Period. The Eligible Entrant's table game</li> </ul>

	<p>play will be entered via the Konami Casino Management System. An Eligible Entrant's session of table play-ends when the table game croupier swipes their membership card to finish off their play (failure to do this may result in an Entry not being available for inclusion in any Draw). It is the Eligible Entrants responsibility to request the table game croupier to finish off their session of play so that their Entry may be included in the relevant draw. No responsibility is accepted by the Promoter in this respect whatsoever.</p> <p>c. No entries to the promotion will be generated for transactions using Casino Dollars, Comp Dollars, Vouchers or Single Play Vouchers.</p> <p>d. Bonus Tier Points will not count towards this offer.</p> <p>To enter the draws, Eligible Entrants must print their Entry Ticket/s from any Member Kiosk and place their Entry Ticket/s in the draw barrel at the Draw Location during the promotion period.</p> <p>Entry Tickets must be printed from any Member Kiosk and are valid for seven (7) days from the day of earning. Expired Entry Tickets will not be replaced. Entry ticket/s can be placed in the draw barrel up to one (1) minute prior to each Draw.</p>
<p><b>Item 8: Draw Details</b></p>	<p>One (1) Eligible Entrant will be selected at each of the Minor Draws that will take place on Sunday 7 and 21 April 2024 at the following times:</p> <ul style="list-style-type: none"> <li>a) 1.00pm</li> <li>b) 1.20pm</li> <li>c) 2.40pm</li> <li>d) 2.00pm</li> <li>e) 2.20pm</li> </ul> <p>(Each a "Minor Draw").</p> <p>At each Minor Draw, the name/s and Membership card number/s of the first (1<sup>st</sup>) valid Eligible Entrant will be drawn by a representative of the Promoter and will be announced at the Draw Location.</p> <p>Three (3) Eligible Entrants will be selected at the Major Draws that will take place on Sunday 7 and 21 April 2024 at the following times:</p> <ul style="list-style-type: none"> <li>a) 2.40pm</li> <li>b) 3.00pm</li> </ul> <p>At the Major Draw, the name/s and Membership card number/s of the first (1<sup>st</sup>) valid Eligible Entrant will be drawn by a representative of the Promoter and will be announced at the Draw Location.</p> <p>The Promoter reserves the right to announce the name and Membership number of Eligible Entrant/s at other locations at the Participating Property (other than the Draw Location). The Promoter cannot guarantee that all announcements can be heard at the Draw Location or in all parts of the Participating Property.</p> <p>Selected Eligible Entrant/s that satisfy these conditions of entry in <b>Item 5</b> and <b>Item 10</b> and otherwise satisfy the Terms and Conditions will be deemed a "Selected Winner".</p> <p>At the completion of the Minor Draws each Sunday, all winning Minor Draw Entry Tickets will be placed back into the Barrel for the Major Draws.</p> <p>The draw barrel will be emptied following the final draw each Sunday.</p>
<p><b>Item 9: Draw Location</b></p>	<p>Oasis Premium Gaming Room – The Star Gold Coast</p>
<p><b>Item 10: Present at Draws</b></p>	<p><u>To be "Present at the Relevant Prize Draws":</u></p>

	<p>To be eligible to claim a Prize, each drawn Eligible Entrant must present themselves to a representative of the Promotor at any Customer Services Desk or to the Draw Location within three (3) minutes of their name being announced and provide suitable identification.</p> <p>If a drawn Eligible Entrant has presented themselves to a representative of the Promoter, the representative will inform the promotions host at the Draw Location that a drawn Eligible Entrant has presented themselves and a drawn Eligible Entrant will have ten (10) minutes from this time to make their way to the Draw Location and confirm their identity. A drawn Eligible Entrant is not permitted to send a proxy to claim a prize.</p> <p>Provided that a drawn Eligible Entrant is at the Participating Property, the Promoter reserves the right, in its absolute discretion, to either:</p> <ul style="list-style-type: none"> <li>• extend the time limit set out in this clause for a drawn Eligible Entrant to make their way to the Draw Location; or</li> <li>• waive the requirement for a drawn Eligible Entrant to present themselves at the Draw Location,</li> </ul> <p>if the Promoter forms the reasonable view that the relevant drawn Eligible Entrant will be physically unable to comply with such time limit or requirement due to incapacity or any other such impairment.</p> <p>It is the responsibility of a drawn Eligible Entrant to request such time extension or waiver from the representative of the Promoter immediately on presenting themselves to the representative of the Promoter. Time Extensions or waivers will not be granted retrospectively. If a waiver is granted by the Promoter, the drawn Eligible Entrant must still comply with all instructions required to validate their identity, including but not limited to the conditions set out in <b>Item 13</b>.</p> <p>If a drawn Eligible Entrant does not satisfy the above criteria, they will be deemed Not Present at the Relevant Prize Draw and <b>Item 12</b> will apply.</p>
<p><b>Item 11:</b> Prize/s</p>	<p><b><u>Minor Prizes</u></b></p> <p>Each Selected Winner at each Minor Draw will win:</p> <p style="padding-left: 40px;">a) \$1,000 Casino Dollars</p> <p style="padding-left: 80px;">(each a “Minor Prize”).</p> <p>There are a total of five (5) Minor Prizes to be won on each draw day.</p> <p><b><u>Major Prizes</u></b></p> <p>The Selected Winner at each Major Draw will win:</p> <p style="padding-left: 40px;">a) Apple Watch Series 9, 41mm Midnight Aluminium case, RRP of \$809</p> <p style="padding-left: 80px;">(each a “Major Prize”).</p> <p>There is a total of six (6) Major Prizes to be won each draw day.</p> <p>Eligible Entrants are able to win one (1) Minor Prize and one (1) Major Prize each draw day. If an Eligible Entrant is drawn out more than once for a Minor Prize, there will be an automatic redraw (as set out in <b>Item 12</b>).</p> <p>The total prize pool for the Promotion is \$19,708, made up of \$10,000 Casino Dollars and \$9,708 in Physical Prizing.</p>
<p><b>Item 12:</b> Redraw/s</p>	<p><b><u>“Not present at the relevant Draw”</u></b></p> <p>If the drawn Eligible Entrant does not present to the draw location within the time limit listed in <b>Item 10</b> or does not otherwise satisfy these Terms and Conditions, redraws will take place</p>

	<p>before the next Minor or Major Draw. If an Eligible Entrant who satisfies the requirements of these Terms and Conditions is not identified after conducting three (3) redraws, the prize will not be awarded at that time and a representative for the Promoter will conduct the next draw/s.</p> <p>Once the final draw has been claimed, a representative of the Promoter will conduct any draws where a prize will not be awarded and continue redraws until an Eligible Entrant satisfies these Terms and Conditions.</p>
<p><b>Item 13:</b> Identification</p>	<p>A Selected Winner must produce Valid ID to a representative of the Promoter to confirm their eligibility to win a prize.</p> <p><b>“Valid ID” means:</b></p> <ul style="list-style-type: none"> <li>a) a passport, Australian driver’s licence or other form of photographic identification in which the photograph is clear and undamaged and that is acceptable to The Star Gold Coast; or</li> <li>b) two forms of non-photographic identification that are valid and acceptable to The Star Entertainment Group.</li> </ul> <p>The Promoter reserves the right to waive or vary the identification requirements at its sole discretion in circumstances where the identity of a winner is determinable by a representative of the Promoter without the assistance of these or any other form of identification.</p>
<p><b>Item 14:</b> Other conditions</p>	<p><b><u>No substitutions, transfers, replacement or gift receipts/exchanges</u></b> Prizes cannot be substituted and are not transferrable. Once a prize has been accepted by the prize winner, The Star Gold Coast will not replace damaged, lost or stolen prizes. The Star Gold Coast will not provide gift receipts for prizes won or in any way facilitate exchanges with suppliers for prizes won. Replacement of faulty, broken or damaged prizes will be at the discretion of the supplier and subject to their terms and conditions.</p> <p><b><u>Casino Dollars</u></b> Casino Dollar Prizes will load directly to the Members account. Casino Dollars may become unavailable at any time, outside of the control of the Promoter.</p> <p>Casino Dollars will expire after 180 consecutive days without a valid rating of a Member’s Star Club Membership Card.</p> <p><b><u>The Star Club</u></b> Any Member found to be in breach of The Star Club Membership terms and conditions of use, including participation or knowledge of fraudulent activity such as purposely participating with another Members Membership Card, is subject to consequences determined by The Promoter and The Star Club terms and conditions. The Promoter reserves the right to review and utilise all property resources available, including security and CCTV footage, if a Member is suspected for fraudulent or undesirable use of a Membership Card that calls into question the validity of any prize won.</p> <p><b><u>Barrel Draws – Manual Entries</u></b> It is at the discretion of the Promoter to issue manual Entries.</p>

**Terms and Conditions**

1. The Promoter listed in **Item 1** will conduct the Promotion listed in **Item 2** at the Participating Property listed in **Item 3** during the Promotion Period listed in **Item 4**.
2. Participation in the Promotion is open to all persons who meet and continue to satisfy throughout the Promotion Period the details listed in **Item 5** as well as the following requirements:
  - a. 18 years of age or older;
  - b. entitled to access the Draw Location;
  - c. not excluded (including an exclusion direction or self-exclusion order) from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); and
  - d. not the subject of a Withdrawal of License (**WOL**) from The Star Sydney, The Star Gold Coast or Treasury Brisbane.
3. If an Eligible Entrant: (i) has their membership status cancelled or otherwise amended; (ii) is

excluded from a casino or premises operated by The Star Entertainment Group Limited (and its related entities); or (iii) is issued a Withdrawal of License (WOL) from The Star Sydney, The Star Gold Coast or Treasury Brisbane:

- (a) during the Promotion; or
- (b) prior to that person claiming the relevant prize (if the Eligible Entrant is a selected winner),

so that he or she no longer satisfies **Condition 2**, that person will no longer be eligible to enter or participate in the Promotion and/or claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.

- 3A. If, at the time of a draw, a person is restricted or prevented from entering the casino area due to a 'temporary prevention of entry' for contravention of a Playbreak rule, that person is not eligible to claim a prize (even if they are the selected winner) and that person will forfeit any entitlement to a prize.
4. Eligible Entrant's must earn Entries during the times listed in **Item 6** through the method listed in **Item 7**.
5. Draws will occur at the times listed in **Item 8** at the location listed **Item 9**.
6. Eligible Entrant's must present at the draws in accordance with **Item 10** and produce identification in accordance with **Item 13**. If applicable the redraw mechanism is listed in **Item 12**.
7. The Prizes available in this Promotion are listed in **Item 11**.
8. **Item 14** outlines any further conditions that apply.
9. Directors, management, and employees of The Star Entertainment Group of companies (including any related body corporate as defined in the *Corporations Act 2001*) and their immediate families are not eligible to participate in this Promotion. For the purposes of this clause, 'immediate families' of an employee means the person's spouse and family members residing at the same premises as the employee. The Star Entertainment Group comprises but is not limited to the businesses of The Star Sydney, The Star Gold Coast and Treasury Brisbane.
10. Conduct of the entire Promotion, including decisions on the eligibility of persons to enter and validity of entry and prizes, shall be the responsibility of the Promoter.
11. To the extent that a situation or issue arises for which these Terms and Conditions make no provision for or a situation or issue arises to which the relevant Terms and Conditions are unclear, the Promoter reserves the right to make a decision regarding such situation or issue which is not inconsistent with these Terms and Conditions.
12. The Promoter accepts no responsibility for late or non-received Entry/Entries. The Promoter does not guarantee the continuous or fault-free operation of the entry processes, including entry validating and receipting processes, during the Promotion.
13. In the event that a malfunction occurs with Synkros system, the Promoter will extract from the Synkros system all virtual entries earned in accordance with these Terms and Conditions and the draw process will be conducted manually.
14. The Promoter reserves the right to waive or vary the identification requirements specified in these Terms and Conditions in circumstances where the identity of the winner is determinable without the assistance of the specified identification.
15. Any entrant who tampers, or attempts to tamper, with the entry processes or tampers, or attempts to tamper with the processes used for the draws or who submits an entry which is not valid in accordance with these terms will be subject to disqualification at the discretion of the Promoter.
16. Entrants may be asked to participate in publicity or advertising at the request of the Promoter. Participation in any such publicity or advertising is at the sole discretion of the relevant Entrant. The names of Entrants will not be published without their consent except as announced at the Draw Location.
17. The Star Gold Coast reserves the right to cancel or change any Prize offered under the Promotion if there are any changes to the law which would or might render the Promotion or any prizes offered under the Promotion unlawful.
18. If this Promotion cannot run as planned for any reason beyond the Promoter's control, for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the Promoter may end, change, suspend or cancel the Promotion or disqualify affected entries/entrants
19. Participation in the Promotion indicates acceptance of the Terms and Conditions governing the Promotion. These Terms and Conditions will be available at The Star Club Desk located at the participating properties of the Promoter throughout the Promotion Period.
20. By participating in this Promotion, each entrant's Entry/Entries becomes the property of the Promoter and may be used for the Promoter's business analysis and marketing purposes in accordance with the Promoter's privacy statement can be viewed at [www.starentertainmentgroup.com.au/privacy-policy](http://www.starentertainmentgroup.com.au/privacy-policy). Failure to supply the personal information requested or required by the Promoter may result in an Entry being deemed invalid. Privacy law allows entrants to access their personal information held by the Promoter in certain circumstances.
21. Player Activity Statements are available on request from The Star Club Desk, via The Star App or our Website.

22. BET WITH YOUR HEAD, NOT OVER IT. Gambling  
Helpline 1800 858 858 [www.gamblinghelpqld.org.au](http://www.gamblinghelpqld.org.au)